

**MINUTES OF THE ADULTS & HEALTH SCRUTINY PANEL
THURSDAY, 22 JANUARY 2015**

Councillors Connor (Chair), Bull, Beacham, Mann, Patterson and Stennett

Co-optees Helena Kania (HFOP)

Apologies Councillor Adamou

AH1. WEBCASTING

It was noted the meeting would be webcast.

AH2. APOLOGIES FOR ABSENCE

It was noted apologies for absence had been received from Councillor Adamou.

It was noted apologies for lateness had been received from Councillors Beacham, Bull and Stennett.

AH3. URGENT BUSINESS

There were no items of urgent business put forward.

AH4. DECLARATIONS OF INTEREST

Under item 7 of the agenda, Draft Primary Care Strategy – Summary, Councillor Connor informed the panel that her sister worked as a GP in Tottenham.

There were no disclosable pecuniary interests or prejudicial interests declared by members.

AH5. DEPUTATIONS/PETITIONS/ PRESENTATIONS/ QUESTIONS

The Chair informed the panel that two requests to speak in relation to the Budget Scrutiny Update, agenda item 6, had been received.

Martin Hewitt, on behalf of Save Autism Services Haringey (SASH), addressed the panel and raised a number of points, including:

- General concerns about how proposed budget changes would impact on social care across the borough.
- Concerns about proposed changes to services for people with learning difficulties and autism.
- Concerns about specific proposals to transfer care away from professionals to service users themselves, their family and carers.
- Issues concerning data collection, and data gaps, especially in relation to carers.
- The limited information that had been made available by the Council in relation to reablement and enablement.
- The academic research, in relation to social care and home care reablement, that had been carried out by Gerald Pilkington and York University.

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- Concerns about alternative service provision should Day Care Centres and Residential Care Homes close.
- The need for the Council to be clearer about who would benefit from the proposals that had been put forward, in relation to reablement and learning disabilities, as part of the Medium Term Financial Strategy.
- The need for the Council to be clearer about how high level proposals would work out in practice.
- Ensuring opportunities for information sharing/comparison with other local authorities took place to ensure proposals for adult social services in Haringey were fit for purpose.

Jackie Goodwin, Chair of the Haringey Forum for Older People, addressed the panel and raised a number of points in relation to the Haven Day Centre, including:

- Concerns about how proposed budget changes would impact on care standards.
- The importance of addressing carers' support needs.
- The importance of reducing social isolation.
- The value of the Haven Day Centre especially in relation to providing services for the most vulnerable.
- The need for the Council to focus on people rather than statistics and budget figures.

The Chair thanked the speakers for their contributions and informed the panel that these issues would be picked up under the Budget Scrutiny Update, item 6 of the agenda.

AH6. MINUTES

RESOLVED: The minutes of the meeting held on 11 December 2014 were approved as a correct record.

AH7. BUDGET SCRUTINY UPDATE

It was noted that the role of the panel was to scrutinise budget proposals in relation to Priority 2 – “*Empower all adults to live healthy, long and fulfilling lives*” and to put forward recommendations for consideration by the Overview and Scrutiny Committee in January. The panel was informed finalised budget scrutiny recommendations would be presented to Cabinet in February 2015.

Beverley Tarka, in response to a question raised by the Chair, advised that in October 2014 a decision had been taken to undertake a desk top review of people using adult social services. The desk top review had not resulted in a formal report being published but the panel was informed that:

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- A randomly selected sample, of the service user base, had been used for the exercise including older people, people with learning disabilities, people with mental health needs, and people with physical disabilities.
- The information collated had helped to determine whether service users had reablement potential and whether current service levels were appropriate.
- The sample size for the review was 5%.
- A multi disciplinary team, including social workers, occupational therapists, and a personal budgets manager, had undertaken the review.
- The desk top review, in addition to other activities including a workshop facilitated by Gerald Pilkington Associates, had been used to inform high level proposals in relation to reablement.
- Further work would be required in order to develop proposals for reablement once a decision, on how to proceed, had been made by Council.

There was a short discussion of the review.

The Haven / Neighbourhoods Connects

The following issues were discussed:

- The aims and objectives of the Neighbourhood Connects project in terms of supporting timely discharge from hospital and contributing to reduced social isolation.
- The evaluation of the Age UK Haringey Pilot, including suggestions/recommendations that had been put forward in relation to developing future proposals.
- The methodology that had been used to evaluate the Age UK Haringey Pilot.
- Concerns about replacing a valued day care service (The Haven) with a service (Neighbourhood Connects) that, in the opinion of the panel, had not been fully tested.
- Concerns about whether the needs of clients using the Haven could be met by the Neighbourhood Connects model. These concerns were based on the information that had been provided to the panel in relation to the proposals.
- Significant concerns about whether Neighbourhood Connects could meet the needs of the most vulnerable day care centre users.
- The budget for the Haven (noted in the report as £384,400 – excluding overheads and capital charges).
- The impact of the proposed changes for people with learning disabilities.

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- The implications of the Care Act (2014) in relation to the proposals that had been put forward.
- Work that had been carried out by other local authorities, including community development work in Camden.
- The service specification and tendering process for the Neighbourhood Connects project. It was noted the expected start date for the new service was March 2015.
- Transitional arrangements for clients using the Haven.
- The importance of the “*make every contact count*” programme and the work that had been taking place between Adult Social Services and Public Health in relation to providing clients with information, advice and guidance to ensure signposting to appropriate services.
- Costs in relation to care packages and the assessment process. It was noted that the Adult Social Services budget for care packages was approx £55 million.

Beverley Tarka, in response to a question concerning unit costs for adult social care services, informed the panel that there was no evidence that an expansion of traditional buildings based day care for older people would result in a reduction of more expensive residential care. It was noted that the majority of older people who received day care also received additional care services.

Cllr Morton, Cabinet Member for Health and Wellbeing, in response to questions, informed the panel that due to cuts in funding from Government the London Borough of Haringey needed to deliver services differently. Cllr Morton commented that the Haven delivered services to 50-70 residents whereas Neighbourhoods Connects would help address the needs of a much wider number of residents, across the borough.

The Haynes and the Grange

Beverley Tarka informed the panel that the high level proposal for the Haynes and the Grange was to develop a social enterprise model to deliver a specialist dementia service.

Charlotte Pomery, Assistant Director for Commissioning, commented that a social enterprise was a business with a social purpose and that any profits made by the organisation would be ploughed back into the enterprise for the benefit of the business or community in which it sat.

The following points were discussed:

- The support needs for clients with high level dementia care needs.
- Support needs for carers.
- The information on social enterprises that had been gathered by officers, including details from local authorities who had already developed social enterprise models to deliver services.

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- Commissioning by outcomes.
- The timeframe for developing and implementing the new model. It was noted that the panel believed further information was required in terms of transition plans.
- Issues in relation to tendering and procurement, including possible routes to market and options for engaging with potential service providers.
- Issues in relation to monitoring services delivered via a social enterprise model in terms of quality, activity and need.
- The implications of the Care Act (2014) in relation to the proposals that had been put forward.
- The legal covenant relating to the use of the Haynes.

The panel was informed that should the high level proposal be agreed by Council in February 2015 a full business case would be developed. This would take into account all the costs and benefits of the model, including consideration of the resources that would be needed to deliver the service.

Osborne Grove Nursing Home

The proposals in relation to the Osborne Grove Nursing Home were noted by the panel with the following issues discussed:

- Transition planning
- The development of community reablement
- Step-Down Care
- The capacity of other nursing homes in the borough
- Extra care facilities for older people
- The communication that had taken place between the Council and Haringey Clinical Commissioning Group concerning the budget proposals for Osbourne Grove Nursing Home.
- The importance of providing services that were sustainable.

Care Purchasing Packages

The proposals in relation to care purchasing packages were discussed. It was noted that the proposals would involve a reassessment of existing packages in the context of promoting a reablement approach to enable people to live independently.

A number of issues were considered including:

- The criteria for reablement

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- The reassessment process for care packages
- The use of council reserves
- Concerns regarding the achievability of the necessary increases in personal, community, family and voluntary sector resources that would be required by the proposal.

New Pathways for People with Learning Disabilities

The proposals in relation to new pathways for people with learning disabilities (accommodation) were noted by the panel.

The proposal in relation to new pathways for people with leaning disabilities (day opportunities) were discussed. A number of issues were considered including:

- The impact of closing three of the four day centres and providing services instead through a social investment/voluntary sector model.
- The potential for long-term additional costs to the Council should customers be less able to access community based activities.
- The impact of personal budgets
- The impact of the proposed closures on carers
- Voluntary sector engagement

New pathways for people with disabilities

The proposals in relation to new pathways for people with disabilities were noted with concern. It was agreed that the concerns, raised by the panel in December 2014, should be noted by the Cabinet Member for Health and Wellbeing.

In addition, a number of issues were discussed in relation to the level of pay of care staff and the impact of London Living Wage levels.

New pathways for people with mental health needs

The proposals in relation to new pathways for people with disabilities were noted with concern. It was recommended that the concerns, raised by the panel in December 2014, should be noted by the Cabinet Member for Health and Wellbeing.

Care Purchasing Residential Care

The proposals in relation to care purchasing residential care were noted with concern. It was agreed that a recommendation should be made that the concerns, raised by the panel in December 2014, should be noted by the Cabinet Member for Health and Wellbeing.

Voluntary Sector Savings

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The proposals in relation to voluntary sector savings were discussed by the panel. The following issues were considered:

- Concerns about the savings proposed and the retendering for a range of services.
- The potential reduction in voluntary sector activity
- The briefings sessions that had taken place between the council and the sector to develop proposals and to improve coordination and support.
- The financial viability of the sector

The Chair thanked the members of the public for attending and informed them that their input had helped the Adults and Health Scrutiny Panel to finalise their recommendations (listed below) in relation to the draft medium term financial strategy.

RESOLVED:

1. That the proposals in relation to the Osbourne Grove Nursing Home be noted (**Priority 2 – Item 11**).
2. That the proposals in relation to the closure of Linden House (**Priority 2 – Item 12**) be noted.
3. That the update, tabled at the meeting by the Director of Public Health, in relation to **Priority 2 – Items 20 – 23** be noted.
4. That in addition to the recommendations and concerns raised by the panel in December 2014 the panel **recommended:**

Priority 2 – Item 11

- (a) That a decision about the proposed closure of the Haven Day Centre be deferred until 2016/17 and that no decision be made until a review has been undertaken to ensure the Neighbourhoods Connects model is appropriate for the most vulnerable day centre users.
- (b) That before proposals for the re-provision of the Haynes and Grange Service be considered by Cabinet, further information be sought by the Cabinet Member for Health and Wellbeing on (i) transition plans and (b) the legal covenant relating to the use of the Haynes and the social enterprise proposals.

Priority 2 – Item 13

- (a) That both the Roundway Centre and Ermine Road Centre be kept open.
- (b) That the Allways Centre and Central Day Centre (Birbeck Road) remain open until further information is made available for consideration by the Cabinet Member for Health and Wellbeing in relation to voluntary sector engagement and the social investment model to ensure adequate provision of service, especially for those with high level learning disabilities.

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Priority 2 – Items 14 and 15

- (a) That the panel's concerns (listed below) be noted by Cabinet :
- The achievability of savings to be generated by the development of the Shared Lives services as a social enterprise
 - The potential detrimental effects on recruitment of staff to care for clients should levels of pay be offered by providers that fall below London Living Wage levels and that further information be provided regarding pay rates offered.
- (b) That all support workers / staff who care for clients be paid the London Living Wage.

Priority 2 – Item 17

- (a) That the panel's concerns relating to new models of social work and care management be noted by Cabinet.

Priority 2 – Item 18

- (a) That the proposals in relation to Care Purchasing Packages be rejected and removed from the Draft Medium Term Financial Strategy.

Priority 2 – Item 19

- (a) That there be no further cuts to the voluntary sector.

AH8. DRAFT PRIMARY CARE STRATEGY - SUMMARY

Cassie Williams, Assistant Director of Primary Care Quality and Development, Haringey Clinical Commissioning Group (CCG), provided the panel with an overview of Primary Care, highlighting the national agenda and the proposed strategic direction for Haringey.

In terms of the strategic direction for Primary Care in Haringey, the panel was informed Haringey CCG was committed to supporting General Practice. The following issues were discussed, with input from Dr. Helen Pelendrides, Vice Chair of Haringey CCG:

- The importance of GPs working together
- Making Primary Care more accessible
- Coordinating care around the needs of patients
- Making care more proactive
- Working at scale
- Premises development
- Workforce development

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- Technology Development
- The significant developments across Haringey in relation to data sharing

Ms Williams concluded her presentation by providing an update on the ongoing work of the Premises Task and Finish Group which had been developed to manage access to appointment issues in the east of the borough. Information was provided on:

- The aims and objectives of the group i.e. to address primary care provision in specific regeneration areas of Haringey and to look at ways of improving the quality of primary care access across the borough.
- Progress to date. The panel was informed that in order to fully identify the level of need as well as possible short, medium and long term solutions an options appraisal / plan was being undertaken by GP Partnerships Ltd. It was noted the plan was due to be completed in April 2015. This would establish current and future needs, suggest options as solutions in the short, medium and long term, and assess and prioritise options for the future.

The panel was informed that in some areas practices had adequate numbers of GPs but needed support to improve their systems and processes in relation to making appointments available. It was noted that Haringey CCG had been working closely with individual practices to improve access and that a GP survey (published January 2015) highlighted some had made significant progress in this area. However, not all practices had yet been able to implement the necessary changes to improve access issues. It was noted that, where necessary, NHS England had the power, should a practice not meet expected standards in relation to access, to instigate contractual measures to bring about change.

During discussion, reference was made to the following:

- The different types of primary care access available, including Saturday clinics
- The number of GPs in Haringey compared to other boroughs
- The importance of using resources appropriately to address local issues
- Concerns in relation to GP provision in Tottenham Hale
- The workshops that had been held in relation to the Doctor First appointment system
- Standards of practice for confidentiality and patient consent to information sharing

The panel thanked Ms Williams and Dr. Pelendrides for attending and supported the ongoing work to explore short term solutions to immediate problems.

RESOLVED: That the report be noted.

AH9. AMENDMENT TO THE ORDER OF BUSINESS

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RESOLVED: That item 10, Child to Adult Mental Health Transition Project – Verbal Update, be taken before item 8, Health and Wellbeing Strategy 2015/2018 – Consultation.

AH10. CHILD TO ADULT MENTAL HEALTH TRANSITION PROJECT - VERBAL UPDATE

Christian Scade, Interim Principal Scrutiny Officer, advised a draft report had been prepared in relation to the panel's work on Child to Adult Mental Health Transition. It was noted that this had been circulated, via email, to panel members. It was proposed members of the panel should meet, outside the meeting, to consider the report before the panel meeting in March, 2015.

RESOLVED:

1. That the verbal update on the Child to Adult Mental Health Transition Project be noted.
2. That members of the panel meet the Interim Principal Scrutiny Officer outside of the meeting to discuss the draft project report.
3. That the final report of the Child to Adult Mental Health Transition Project be considered by the Adults and Health Scrutiny Panel in March 2015.

AH11. LONG MEETING

Prior to 10.00pm, during consideration of the Health and Wellbeing Strategy 2015/2018 – Consultation item, the panel considered whether to adjourn the meeting at 10.00pm or continue to enable further consideration of the case in hand.

The panel **RESOLVED** to suspend standing orders (Part 4, Section B, Committee Procedure Rules 18) to continue the meeting beyond 10.00pm to enable the business in hand to be concluded.

AH12. HEALTH AND WELLBEING STRATEGY 2015-2018 - CONSULTATION

Dr. Jeanelle de Gruchy, Director of Public Health, informed the panel that it was the statutory responsibility of the Health and Wellbeing Board (HWB) to publish a Health and Wellbeing Strategy and a Joint Strategy Needs Assessment (JSNA).

Dr. de Gruchy advised that the HWB had launched a programme of activity to review and refresh Haringey's Health and Wellbeing Strategy for 2015 to 2018. It was noted that an analysis of need in Haringey (the JSNA) had been undertaken in addition to a review of the current strategy through a series of meetings and workshops with key stakeholder groups, including focus groups of the voluntary sector and residents organised by HealthWatch and HAVCO.

The panel was informed the review had highlighted Haringey residents were becoming overweight and obese from an early age and were developing long term health conditions at a relatively young age. In addition, the panel noted there were significant numbers of people across the borough with mental health issues. Dr. de Gruchy advised that these issues contributed to significant health inequalities in the borough.

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In response to questions, Dr. de Gruchy informed the panel that the review had informed the development of the draft strategy for 2015 to 2018. It was noted that the draft strategy had three priorities:

- Reducing obesity
- Increasing healthy life expectancy
 - o Particular focus on people with a long term condition
- Improving mental health
 - o Particular focus on enablement

The panel was informed the purpose of the new strategy was to enable:

- All parties to be clear about the HWB's agreed priorities for 2015-2018
- All members of the HWB to embed these priorities within their own organisations
- Key agencies to develop joined-up or integrated commissioning and delivery plans
- The HWB to hold member organisations to account for their actions towards achieving the priorities within the strategy

Dr. de Gruchy advised the panel that:

- The new strategy would have a strong synergy with the council's Corporate Plan.
- The purpose of the consultation was to obtain views on: (i) the proposed priorities; (ii) the focus of the three priorities and ideas of how to deliver outcomes and (iii) how organisations and individuals could contribute to the delivery of the outcomes.
- The consultation, launched in January 2015, would last for three months with the strategy/ delivery plans being considered by HWB in June/July 2015.
- The Council had recently appointed a Healthy Public Policy Officer to influence and assist policy development across all areas including licensing, planning, transport, housing and regeneration.

During discussion the panel considered how they could add value to the development of the Health and Wellbeing Strategy. It was agreed, with childhood obesity in Haringey being high in comparison to London and nationally, that input from scrutiny in terms of prevention, early intervention, and ensuring all stakeholders (not just those on HWB) were addressing issues relating to childhood obesity would be a useful scrutiny project for 2015/16. This was supported by Dr de Gruchy.

RESOLVED:

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1. That the report be noted.
2. That subject to further discussions with the Overview and Scrutiny Committee, the panel agreed childhood obesity should be included in the scrutiny work programme for 2015/16.

AH13. THE CARE ACT 2014 (SAFEGUARDING)

RESOLVED: That consideration of this item be deferred.

AH14. WORK PLAN

RESOLVED: That consideration of this item be deferred.

AH15. NEW ITEMS OF URGENT BUSINESS

There were no new items of urgent business.

AH16. DATES OF FUTURE MEETINGS

Tuesday 17 March 2015, 6.30pm (subject to change).

AH17. DURATION OF MEETING

18:30 hrs to 22:12 hrs

Cllr Pippa Connor

Chair